

**Quarterly Customer Service Performance Results
Quarter Ending September 30, 2012**

Not-For-Profit (NFP) Members of the Federal Loan Servicer Team

**Attachment to November 2012 Electronic Announcement
(Updated April 19, 2013)**

SEPTEMBER SCORE BY ALLOCATION METRIC

METRIC		Servicers				
		Aspire Resources Inc.	CornerStone	ESA/Edfinancial	Granite State - GSMR	MOHELA
1	% of Borrowers In Current Repayment Status	89.11%	91.24%	89.54%	85.65%	92.48%
2	% of Borrowers > 90 Days Delinquent	2.08%	5.15%	4.76%	0.91%	3.53%
3	Resolution of Borrowers Delinquent > 180 Days*	N/A*	9.09%	11.90%	N/A*	12.20%
4	Borrower Survey	71.00	69.00	68.00	69.00	70.00
5	Federal Personnel Survey	71.00	68.00	71.00	70.00	72.00

*No borrowers were > 180 days delinquent at end of the prior quarter.